

Walmart Extended Care

Terms & Conditions

Walmart Limited Warranty

This limited warranty applies to your television, desktop computer or laptop computer purchased in Canada from a Walmart Canada Corp ("Walmart") store or www.walmart.ca and covers any part or parts determined to be defective during the normal and customary use of the product for a period of 12 months from the date of the expiration of the manufacturer's warranty. Excludes items sold by third-party sellers.

The companies obligated under this limited warranty are as follows:

- In all provinces except British Columbia, the obligor is **Asurion Consumer Solutions of Canada Corp.**, whose address is 900-1959 Upper Water Street, Halifax, Nova Scotia B3J 3N2, Canada, telephone 1-866-856-3889.
- In British Columbia, the obligor is **Continental Casualty Company, Canadian Branch ("CNA")**, whose address is 66 Wellington Street West, Suite 3700, Toronto, Ontario M5K 1J5, Canada, telephone 1-800-831-4262.

Throughout this limited warranty, the words "we", "us", and "our" refer to the obligor, as referenced above. By obtaining service under this limited warranty, you are consenting to Asurion's use and disclosure of personal information as described below, including its ability to share your personal information with CNA.

For defects covered by this limited warranty, at our sole discretion, we will have your product repaired or replaced. If we determine that we cannot repair or replace your product, we will issue a voucher, gift card or check for the amount you originally paid to purchase your product, excluding sales tax.

In repairing or replacing the product, we may replace it with a substitute product or repair the product with substitute parts of like kind, quality, and functionality. Substitute equipment or parts may have been refurbished or may contain non-original manufacturer parts or be of a different brand, model or color.

You are responsible for backing up all computer software and data prior to commencement of any repairs. We are not responsible for any lost data, including documents, databases, messages, licenses, contacts, passwords, books/magazines, games, photos, videos, ringtones, music or other nonstandard software or data on your product.

This limited warranty does not provide coverage for any product which has been subjected to abuse, misuse, exposure to moisture or water, unauthorized modification or repair, damage due to loss, theft, external causes or an Act of God, normal wear and tear which does not affect the original manufacturer's intended use, battery leakage or damage resulting from battery leakage, consumable parts.

This limited warranty is non-transferable and does not apply to any product on which the serial number has been altered, defaced or is missing.

TO OBTAIN SERVICE UNDER THIS LIMITED WARRANTY, PLEASE VISIT asurion.com/walmartextended OR CALL 1-866-856-3889. We are responsible for postage charges and for shipment to our authorized service facility.

THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY; OTHERWISE, THE REPLACEMENT OR REPAIR AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY. TO THE FULL EXTENT PERMITTED BY LAW, IN NO EVENT SHALL WE BE LIABLE, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE, FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF

INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCT OR REPAIR THE PRODUCT.

Personal Information: Personal information includes factual or subjective information about an identifiable individual. We collect, use, or disclose your personal information in connection with the limited warranty (hereinafter "Personal Information") to Walmart, Asurion and CNA. Walmart, Asurion and CNA collect your Personal Information through a website at the time of product purchase or registration portal, on an Asurion claims portal, and by phone. Walmart, Asurion and CNA use your Personal Information to administer the limited warranty, including, but not limited to, detecting, investigating, and preventing fraud, unauthorized or illegal activities, assessing, and processing claims, creating and maintaining records, insuring or reinsuring limited warranty liabilities, and providing customer service. We may also use and disclose your information for other purposes with your consent or as permitted or required by law. Walmart, Asurion and CNA may exchange Personal Information as necessary for the purposes described above. You acknowledge that this will involve transferring data outside of and within Canada and the United States. Walmart, Asurion and CNA will hold and use your personal information only as long as necessary to implement, administer and manage the limited warranty, or as required to comply with legal or regulatory obligations. Walmart, Asurion and CNA provide you with many ways to make choices about your personal data, such as accessing it, correcting it, deleting it, or updating your choices about how it is used. To learn more about your rights regarding your Personal Information with Asurion, visit www.asurion.com/privacyrights or by writing to us at Asurion, Attn: Privacy Office c/o Office of the General Counsel, 140 11th Ave. N., Nashville, TN 37203, USA. Requests to access must be in writing, either through the portal link provided above, by email, or by mail. You may also obtain a copy of Asurion's privacy policy by visiting www.asurion.com/privacy-policy-ca-en.

Your information may be processed and stored in the United States and may be subject to access by U.S. authorities under applicable laws.

APPENDIX A: FOR BRITISH COLUMBIA CUSTOMERS ONLY – OTHER CONDITIONS

1. Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the Insurance Act.

For the purposes of the Insurance Companies Act (Canada) this policy was issued in the course of the insurer's insurance business in Canada.



Authorized Representative

This policy contains a clause which may limit the amount payable.

Please register your product by visiting asurion.com/walmartextended or calling 1-866-856-3889.